

Michael Van Wies
8504 Horseshoe Bend Lane
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REC'D TN
REGULATORY AUTH.

*02 MAR 7 AM 11 48

OFFICE OF THE
EXECUTIVE SECRETARY

March 1, 2002

Mr. K. David Waddell
Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505
800-342-8359x142

Re: Docket No. 02-00058

Dear Mr. Waddell:

In reference to CenturyTel's MOTION TO DISMISS, I would like to respond to their items, Numbers-1, 2, & 6.

Items No. 1 & 2:

Their claim that the allegation is demonstrably FALSE is incorrect. Their claim that they have offered REPEAT DIAL, and CALL RETURN since July 2, 2001 in FALSE. These features did not work as late as January 2002. Upon receipt of THE MOTION TO DISMISS we tried the features at my home and they are currently working.

Item No. 6:

I feel that their claim that "completion of 97% of local dialed calls without encountering an equipment busy condition (blockage)" in FALSE based on my experiences. CenturyTel says "that they have not experienced any recent trunk blockages", would imply that they have had them in the past.

Because of this, we are filing for a **MOTION FOR DISCOVERY** for the above three items.

In specific for items #1, & 2, we want CenturyTel to provide for the Tennessee Regulatory Authority the date that the "RECENT CHANGE MESSAGES" were input to their DMS-100 switch to activate these features for public use basis.

In regard to item #6, we want CenturyTel to provide the Tennessee Regulatory Authority, with "TRUNK OVERFLOW DATA FOR THE CHATTANOOGA TANDEM TRUNK GROUP", during PEAK TRAFFIC PERIODS. CenturyTel has stated that they have not experienced any recent trunk blockages, which violate TRA call completion rate standards, this would imply that they have violated these standards in the past. As per TRA Rule 1220-4-2-.34(4)(requiring quarterly formal reports and *ADDITIONAL REPORTS WHEN SURVEILLANCE REVEALS SERVICE PROBLEMS*). We want CenturyTel to produce for us, the DMS-100 switch data used to compile the quarterly report for THIRD QUARTER (JULY, AUGUST & SEPTEMBER) 2001, and a copy of

the corresponding report as provided to the TRA. My experience during this period was an abnormally high call failure rate. I would also like data as to when and if any additional reports were filed due to service problems.

Yours truly,

A handwritten signature in black ink, appearing to read "Michael Van Wies". The signature is fluid and cursive, with the first name "Michael" written in a larger, more prominent script than the last name "Van Wies".

Michael Van Wies

cc: Rhonda Lien, Federal Communications Commission-Common Carrier Bureau
Jo D. Nall, United States Department Of Agriculture-Rural Utilities Service
R. Dale Grimes, Attorney for CenturyTel, Bass, Berry, & Sims PLC

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facsimile transmittal

To: Rhonda Lien **Fax:** 202 418-1567 **Phone:** 202 418-1530
From: Michael Van Wies **Date:** 02/26/02
Re: CenturyTel T.R.A. Docket No.02-00058 **Pages:** 14 Including Cover Sheet
CC:

Notes:

Dear Ms. Lien,

Here is a copy of the Petition by the Attorneys for CenturyTel, to dismiss my complaint with the Tennessee Regulatory Authority Docket No. 02-00058, "WITH PREJUDICE", which would violate my First Amendment Right to Free Speech.

On the issue of my first, second, and third allegations, my last conversation with the CenturyTel business office in January, and their Vice-President Michael Elford. "None of these per-use-features or available in my area, and would not be for some time". "We are still studying the feasibility of providing them in new markets". Please note my eighth allegation, CenturyTel says that they have a 97% call completion rate, we have not found that to be true, otherwise we would not have a Foreign Exchange POTS Line in my home. I don't trust them with my safety or my life in the event we have to call 911 in an emergency.


Last night after opening and reading this Petition to Dismiss my complaint, T.R.A. Docket No. 02-

00058, we tried *69, call return, and as if by some act of god it was mysteriously programmed.

Since everything CenturyTel, has said to me to this point has been bogus, why should we trust them now. We have notified Mr. David Waddell, the Executive Secretary of the TRA, to file a motion to SHOW CAUSE , WITHOUT PREDJUDICE, in order for me to get an affadavit to his office by Thursday February 28, 2002.

Please feel free to contact me.

Yours truly,

A handwritten signature in cursive script, appearing to read "Michael Van Wies", written in dark ink.

Michael Van Wies

United States
Department
Of Agriculture

Rural
Utilities
Service

Washington
D.C.
20250

Mr. Mike Vanwiese
8504 Horseshoe Bend Land
Ooltewah, TN 37363-5627

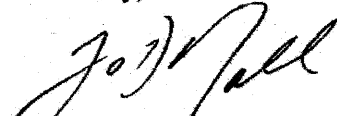
February 25, 2002

Mr. Vanwiese:

This is to acknowledge our conversation regarding your telephone service by CenturyTel of Ooltewah-Collegedale, Inc (Ooltewah). I have forwarded your observations concerning route diversity, trunking, and condition of aerial plant to Ken Kuchno, Director USDA-RUS-EAT.

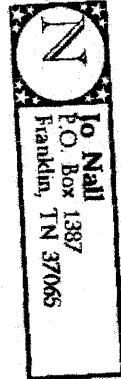
We appreciate your concerns and will be following up with Mr. Terry Crutchfield, Area Manager, Ooltewah, as well as with David Dickey, Tennessee Manager, and other CenturyTel personnel as needed.

Sincerely,

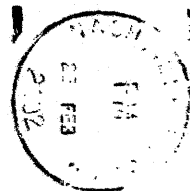


Jo D. Nall, GFR
USDA-RUS-EAT

Cc: Ken Kuchno



Mr. Mike Vanouse
8504 Horseshoe Lane
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